



Bouncy castle terms of hire

It is the responsibility of the person/s hiring equipment to ensure that all reasonable steps are taken to avoid injury or cause damage to the equipment. Please ensure that the following safety instructions are followed:

1. NO adult should use any equipment that is supplied solely for children's use, These units are intended for use by persons below the age of 12yrs.
2. A responsible adult (over 18 years old) must be supervising the equipment at ALL times. No person under the influence of drink or drugs should supervise or operate the equipment.
3. Always ensure the equipment is not overcrowded, and limit numbers according to the age and size of people using it. Always avoid a mix of large and small children at the same time.
4. DO NOT allow anyone to bounce on the front safety step as children could easily bounce off the inflatable and get hurt. The step is there to assist users to get on and off!!
5. Ensure that no person with a history of Heart, Neck or Back Problems, High Blood Pressure, Joint or Bone weakness or any person with a history of known medical disabilities are allowed to use the equipment. Also any person who feels unwell should be removed immediately.
6. ALL shoes, glasses, jewellery and badges MUST be removed before using the equipment.
7. NO face paints, party poppers, coloured streamers, silly string, food, drink, water (hosepipes, water pistols etc), soapy water (to create foam!), sweets, chewing gum, pets, toys, mud, barbeques, smoking, shoes or sharp objects are to be allowed on or near the equipment. This will avoid both choking hazards and potential soiling of the unit. This charge is normally £50.00 but may be more depending on the severity of the soiling. Any soiling damage will be charged as per contract
8. Climbing, hanging or sitting on side walls is DANGEROUS and MUST NOT be allowed. This can also damage the inflatable.
9. Children should not be pushing, colliding, fighting, attempting somersaults, wrestling, running or behaving in a manner likely to cause injury, damage or distress to others or the equipment.
10. DO NOT allow anyone to be on the inflatable during inflation or deflation as this could damage both the equipment and injure the user.
11. Ensure a safety zone of 6 feet (2 metres) around the equipment is kept clear at all times and use anchors provided.
12. It is strongly recommended that the inflatable should not be used in high winds or wet conditions and should be switched off. After rain showers, any wetness, including bubbling (which is normal) can be dried with the aid of a towel.



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13. In the event that the blower stops working, ensure ALL users exit the inflatable immediately. Make sure the blower tube has not come loose, the deflation zip is still closed and that nothing is obstructing the blower. Failing all this, please contact us for possible further assistance.

14. Always use the RCD plug provided. Only use electrical equipment supplied by us, as all electrical equipment is fully tested to the appropriate Health and Safety Guidelines by a qualified electrician and fitted with British Standard approved connections. These connections are splash proof (except RCD's) and can be left out in wet weather although do not allow them to become submerged in water.

15. Do not allow any person to interfere, adjust or repair any electrical item, even if qualified to do so. Failure to do so may result in additional cost for the replacement or repair of damaged parts.

16. Any damage to equipment caused by misuse, neglect, loss or failure to follow these conditions, shall deem the Hirer liable for full repair or replacement costs in addition to any loss of business as a result of such loss or damage as per hire contract.

17. Pop up and play can not be held liable for any damage to property (indoors or outdoors) whilst delivering or collecting equipment. It is the Hirers responsibility to ensure that we have adequate access and clearances.

18. Any cancellations will receive a confirmation email, cancellations are not authorised without the email confirming.

19. IMPORTANT NOTE: The delivery team will be the same team who will collect the bouncy castle and equipment. They will know your unique password which is on the disclaimer form. DUE TO POTENTIAL THEFT, WE DO NOT SEND ANYONE TO COLLECT THE EQUIPMENT ON OUR BEHALF! You will be fully liable of NEGLIGENCE for new replacements and costs if the equipment is collected by anyone else accept pop up and play.

20. We reserve the right to refuse hire in the event that the Hirer or the Hirer's property is deemed unsuitable by us.

Disclaimer

Please note that ALL persons using this equipment do so at their own risk. The person/s or organization hiring such equipment will be responsible / liable for any damage or injury occurring from or as a result of misuse, neglect or reckless use of such equipment hired. The guidelines above are for the safety of all people using this equipment, and it is the sole responsibility of the hirer to ensure they are fully adhered to at all times.

Pop up and play cannot accept any responsibility for any injuries sustained by anyone using the equipment hired.

* Please note we do not set up equipment on concrete or hard standing external areas for safety reasons and also risk of damage to our equipment. We require a level grass area or inside ie village halls etc. You will be required to pay the replacement costs for any equipment damaged during your hire session.